

Privacy Policy

This privacy statement (together with our terms of use (terms of use) and any other documents referred to on it) ("Privacy Policy") sets out how Kilmeaden uses and processes any personal information that you provide to Glanbia when you use this website. Please read the following carefully to understand Glanbia's views and practices regarding your personal information and how we will treat it.

Glanbia is committed to ensuring that your privacy is protected when using this website. Our Privacy Policy sets out the basis on which any personal information that we collect from you, or that you provide to us, will be processed by us. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with our Privacy Policy.

Glanbia may amend its Privacy Policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes made by Glanbia. This policy is effective from 25th May 2018.

Data Protection

We are committed to ensuring that your rights under data privacy laws are protected and personal information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online in accordance with the EU General Data Protection Regulation General Data Protection Regulation [REGULATION (EU) 2016/679 or relevant local legislation.

EU General Data Protection Regulation ("GDPR"):

For services provided into EU countries and to EU citizens, Glanbia is committed to observe the rights of the individuals whose personal data we collect and process.

Glanbia has established internal processes to meet the company's obligations and responding to data subject requests and complaints. Please refer to the individual sections in the website Privacy Policy (this document) for additional information or contact us by writing to:

Glanbia Consumer Foods
3008, Lake Drive
Citywest Business Park
Dublin 24

Or emailing: kilmeadencheese@glanbia.ie

Or phoning: 1850202366

Legal Basis for data processing

The information listed below is collected and processed for the purposes stated in this Privacy Policy.

Within the European Union, data is collected and processed under the legal basis of consent.

What we collect

We may collect the following information:

- Your name
- Your contact information such as email address

What we do with the information we gather

We use this information to provide you with newsletters and to ensure that our website is presented in the most efficient manner for you, and in particular for the following reasons:

- For internal record keeping purposes to support the delivery of services outlined in this Privacy Policy.

- To improve products and services directly related to this website / supported services.

If you do not want us to use your personal information, provided under consent, in this way, please refer to the 'Controlling Your Data Section' below.

Security

Glanbia is committed to maintaining the highest levels of Information Security across our business functions and electronic business channels.

To ensure that we communicate and trade with our customers in a secure manner, the following safeguards are implemented across our services:

- We apply digital certificates to our official corporate web sites to secure communications and also provide assurance that you are connected to approved resources
- All our customer, supplier and accounts payable / accounts receivable functions all use Glanbia branded email addresses and never use 3rd party email addresses
- We will treat all your queries in relation to potentially fraudulent activity with the highest urgency
- Maintain in-house and external Information Security services to provide website security analysis and identify areas of website security improvement

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your information transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse information about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the information is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie does not in any way give us access to your computer or any information about you, other than the information you choose to share with us.

Accepting our cookie requests also authorises Glanbia to capture your computer's IP address to support our website analysis and web site security controls. Computer IP addresses are retained for up to 12 months for security monitoring and 12 months for analysis purposes.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may from time to time contain links to enable you to visit other websites of interest easily. However, once you follow a link to any of these websites, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst

visiting such sites and such sites are not governed by our Privacy Policy. Please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. You should exercise caution and check these policies before you submit any personal information to these websites.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

– You have the right to ask us not to process your personal information for marketing purposes and whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes

– If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to:

Glanbia Consumer Foods
3008, Lake Drive
Citywest Business Park
Dublin 24

Or phoning: 1850202366

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the General Data Protection Regulation [REGULATION (EU) 2016/679]. If you would like a copy of the information held about you please write to:

Glanbia Consumer Foods
3008, Lake Drive
Citywest Business Park
Dublin 24

If you believe that any information we are holding about you is incorrect or incomplete, please write to us as soon as possible at the above address or email us at kilmeadencheese@glanbia.ie. We will promptly correct any information found to be incorrect.